SRI BALAJI VIDYAPEETH
DEEMED-TO-BE UNIVERSITY
U/S 3 of UGC Act

# Feedback analysis from Student Satisfaction Survey and suggested corrective action plan 

| S.No | Key areas of strength identified from feedback | Areas for improvement identified from feedback | Suggested corrective action plan |
| :---: | :---: | :---: | :---: |
| 1 | Positive Learning atmosphere | Need frequent tests | Unit test may be incorporated in monthly teaching schedule as that of internal assessments and send-up exam in academic calendar |
| 2. | Approachable and knowledgeable faculty members | Improve clinical teaching | Routine case presentations may be done by students during clinical postings for active learning (eg. Minimum 3 cases/ student/ posting monitored by faculty) |
| 3. | Teaching methods and quality of teaching | Needs strengthening of mentor-mentee system | Mentors may be designated from the same year subjects to facilitate the approachability by the students |
| 4. | Lab facilities are good | Needs more Small group teaching | Faculty student ratio may be improved in each department to facilitate small group teaching |
| 5. | Evaluation is fair | Needs more Interactive teaching | Faculty development program may be conducted to train faculty on newer interactive teaching methods like flipped classes/ problem based/ case-based learning |
| 6. | Overall a very good institution | Training on Learning skills/ guidance for writing examinations | Common sessions for students may be conducted by respective education units to train students on effective learning skills and writing skills |
| 7. |  | Self-study hours in college time | Could be provided at department level and the same may be reflected in the teaching schedule |
| 8. |  | White/ Black board teaching | Faculty may be advised to use nonprojection aids in addition to power points |
| 9. |  | Peripheral posting in other institutions/hospitals | Students' experience may be enhanced by incorporating peripheral posting schedule in internship as electives. Memorandum of Understanding (MOU) may be made with specific centers for peripheral posting. |
| 10. | Al Al\| | Variety of learning | Links for Web based video, audio |


|  | resources | resources and documents can be <br> shared with students for specific <br> topics in each class in addition to the <br> prescribed textbooks |
| :--- | :--- | :--- | :--- |


| Comments related to Infrastructure identified from Students feedback |  |  |  |
| :--- | :--- | :--- | :--- |
| S.No | Medical | Dental | Nursing <br> 1 |
| Inadequate maintenance of <br> students desks and chairs | Inadequate lecture halls | Inadequate maintenance of <br> student sitting chairs |  |
| 2. | 24 hrs food facility within <br> campus | Projectors not working in lecture <br> halls | Poor ventilation in classrooms |
| 3. | Extension of library hours | No audio system (mike facilities) <br> in lecture halls. Faculty not <br> audible | Improve classroom facilities |
| 4. | Lack of air-conditioner in <br> lecture halls | No air-conditioner in lecture <br> halls. | Inadequate transport facilities |
| 5. | Provision for general <br> purchase stores within the <br> campus | No drinking water facility in <br> annexe block | Inadequate clean drinking water <br> facility |
| 6. | Hospital facilities to be <br> improved | Lack of proper lunch hall | Lack of proper dining hall |
| 7. | Hostel facilities to be <br> improved | Inadequate materials and <br> maintenance of dental chair and <br> equipments | Lack of access to internet and e- <br> library resources |
| 8. | Attendance percentage be made <br> readily available in GARUDA <br> and notification be sent early in <br> case of attendance deficiency |  |  |

Analysed \& Submitted by DQAC for dur the


## DATA TEMPLATE FOR FEEDBACK RESPONSE

- Feedback obtained on Student Satisfaction Survey
- Feedback provided by Students
- Feedback obtained from Date

| $\begin{array}{\|l\|} \hline \text { Sr. } \\ \text { No. } \end{array}$ | Feedback questions (Please enter the questions from the feedback form) | Number of responses |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 90 to 100\% | 75 to 89\% | 55 to 74\% | 30 to 54\% | Below 30\% |
| 1. | How much of the curricula and syllabi are covered in the Discipline in which you are studying? | 490 | 554 | 206 | 26 | 14 |
| 2. | What percentage of teachers is effectively communicating domain knowledge using IT skills and Soft Skills in the Teaching Learning Process? | 411 | 602 | 193 | 50 | 31 |
| 3. | Do the teachers build-up the expected curricular competencies, programme outcomes and course outcomes in you? | 405 | 616 | 195 | 48 | 22 |
| 4. | To what extent clinical and practical facilities related to your discipline have been made available to you? | 403 | 559 | 176 | 67 | 24 |
| 5. | What extent of training are you provided with, in the skill and simulation labs, clinical ward rounds / rotations and lab exercises related to your discipline? | 411 | 519 | 212 | 45 | 41 |
| 6. | What percentage of teachers use ICT- <br> enabled methods like multimedia, web-based learning and national eresources while teaching? | 354 | 482 | 232 | 97 | 63 |
|  | Feedback questions | Number of responses |  |  |  |  |
| No. | (Please enter the questions from the feedback form) | Every time | Usually | Occasionally | Rarely | $\begin{aligned} & \text { I don't have } \\ & \text { a mentor } \end{aligned}$ |
| 7. | Does your mentor follow up necessarily on the tasks assigned to you? | 342 | 432 | 265 | 198 | 49 |

## DATA TEMPLATE FOR FEEDBACK RESPONSE

| 8. | Do your teachers enable you to identify your strengths and weaknesses and help you to develop your strengths and overcome your weaknesses by providing timely counseling and care? | 338 | 377 | 260 | 111 | $60$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Sr. No. | Feedback questions (Please enter the questions from the feedback form) | Number of responses |  |  |  |  |
|  |  | All of the above | Three of the above | Two of the above | One of the above | None of the above |
| 9. | What is the extent of opportunities given to you for outdoor learning like internship, student exchanges, field visits and projects? | 400 | 247 | 253 | 200 | 126 |
| 10. | Does the institution provide the opportunities for experiential learning, including problem- based learning, case-based learning, evidence-based learning, competency building, seminars, group discussions, to enhance knowledge and skills in your discipline? | 528 | 258 | 224 | 122 | 49 |
| 11. | What are the mechanisms (issue of photocopy of answer sheet, re-totaling, reevaluation and provision for grace marks) available in your institution for redressal of grievances with reference to examinations? | 458 | 297 | 231 | 109 | 73 |
| Sr. No. | Feedback questions (Please enter the questions from the feedback form) | Number of responses |  |  |  |  |
|  |  | High Level | Appreciable Level | Satisfactory Level | Marginal Level | No <br> opportunity <br> given |
| 12. | What is the level of opportunities provided by your institution to develop employability and | 253 | 419 | 329 | 128 | 52 |

## DATA TEMPLATE FOR FEEDBACK RESPONSE

|  | entrepreneurship skills to prepare you for your career? |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 13. | What is the level of valueadded courses / training given by your institution in the area of professional ethics and values, community service, preventive health care and rural health care? | 277 | 442 | 354 | 83 | 25 |
| 14. | What level of monitoring and evaluation is available in your institution for assessing the effectiveness and interactivity of the classroom proceedings/learning sessions? | 276 | 449 | 338 | 105 | 13 |
| 15. | To what extent the institutional ambience and class room teaching has improved your creative thinking and analytical skills? | 254 | 423 | 356 | 120 | 28 |
|  |  | Number of responses |  |  |  |  |
| $\begin{aligned} & \text { Sr. } \\ & \text { No. } \end{aligned}$ | Feedback questions (Please enter the questions from the feedback form) | Professors, Associate Professors, Assistant Professors and Others (Lecturers, Tutors, Demonstrators and Residents) | Associate Professors, Assistant Professors and Others | Assistant Professors and others | Others | None of the above |
| 16. | What categories of teachers are involved in the theory and practical classes in your discipline? | 1089 | 134 | 58 | 4 | 2 |
| $\begin{array}{\|l\|} \hline \text { Sr. } \\ \text { No. } \end{array}$ | Feedback questions | Number of responses |  |  |  |  |
|  | from the feedback form) | Highly Beneficial | Beneficial | Satisfactory | Marginally | Not at all |

## DATA TEMPLATE FOR FEEDBACK RESPONSE

| 17. | To what extent is the mentoring process in your institution beneficial to you for cognitive, social and emotional growth? | 201 | 490 | 338 | 118 | 84 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Sr. No. | Feedback questions (Please enter the questions from the feedback form) | Number of responses |  |  |  |  |
|  |  | Regularly | Often | Sometimes | Rarely | Never |
| 18. | How frequently your performance in academic assignments are discussed and reviewed with you by the teachers? | 555 | 331 | 215 | 53 | 14 |
| Sr. No. | Feedback questions (Please enter the questions from the feedback form) | Number of responses |  |  |  |  |
|  |  | Always Fair | More often Fair | Sometimes fair | $\begin{gathered} \text { Usually } \\ \text { fair } \end{gathered}$ | Always fair |
| 19. | What is your assessment about the fairness of the internal evaluation process adopted by the teachers? | 403 | 455 | 250 | 36 | 24 |
| Sr. <br> No. | Feedback questions (Please enter the questions from the feedback form) | Number of responses |  |  |  |  |
|  |  | Within 15 days | $\begin{gathered} 16 \text { Days to } 30 \\ \text { Days } \end{gathered}$ | $31 \text { Days to } 45 \text { Days }$ | $\begin{gathered} 46 \text { to } 60 \\ \text { Days } \end{gathered}$ | $\begin{gathered} \text { Beyond } 60 \\ \text { Days } \end{gathered}$ |
| 20. | What is the average time taken by the institution for declaration of examination results? | 544 | 425 | 143 | 38 | 17 |
| Sr. No. | Feedback questions (Please enter the questions from the feedback form) | Number of responses |  |  |  |  |
|  |  | Excellent | Very Good | Goed | Average | Poor |
| 21. | How do you rate the procedures involved in the pre examination, examination and post examination processes of the evaluation system adopted by your institution? | 264 | 349 | 420 | 111 | 24 |
|  | Feedback questions | Number of responses |  |  |  |  |
| No. | from the feedback form) | 5 Star | 4 Star | 3 Star | 2 Star | 1 Star |
| 22. | If you were to award rating for your institution in terms of "stars" in relation to | 304 | 452 | 306 | 57 | 27 |

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## DATA TEMPLATE FOR FEEDBACK RESPONSE

|  | quality of teaching, learning <br> and evaluation, what would <br> be your rating? |  |  |  |  |
| :--- | :--- | :--- | :--- | :--- | :--- |















| Answer | Count | Percentage |  |
| :--- | :--- | :--- | :--- |
| Within 15 days (1) | 544 | $46.58 \%$ |  |
| 16 days to 30 days (2) | 425 | $36.39 \%$ |  |
| 31 days to 45 days (3) | 143 | $12.24 \%$ | $3.25 \%$ |






## FEEDBACK REPORT

- Feedback obtained on STUDENT SATISFACTION SURVEY
- Feedback provided by Participants
- Feedback obtained from

| No. | Details |  | Remarks |
| :---: | :---: | :---: | :---: |
| 1 | Total number of participants to provide feedback |  | 1438 |
| 2 | Total number of participants who provided feedback |  | 1269 |
| 3 | Percentage of feedback responses collected |  | 88.25\% |
| 4 | Positive pointers | enclosed |  |
| 5 | Suggestions/ recommendation to improve |  |  |
| 6 | Negative |  |  |

## Compiled by:



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